.. : ! [Name] [Date] Page 2

#### Attachment

Charles D. Divonc. Senior Corporate Counsel - Commercial cc: Joel Margolis, Corporate Counsel - Regulatory

## FED UP ? CAN'T COMMUNICATE ?

CAN'T GET IN TOUCH WITH

EMPLOYEES • CLIENTS • SUPPLIERS?

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RADIO/PHONES: \$49 (LIMITED SUPPLY) - \$ 199



HOUSTON COMMUNICATIONS, INC. 5205 Telephone Rd. Houston, TX 77087 713-845-1406 fax 713-845-1412



Please call 281-587-5407 if you do not wish to receive our fax offerings in the future. Nextel rate plans subject to credit approval. Same rate plans may not be available after 11/1/29. Free merchandise offerings may end without notice.

NOU 02 '99 11:03

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**4777-743** (E17) Houston, Texas 77024 8705 Katy Freeway, Ste. B DirectNet Communications, Inc.

Activation fee of \$50 per account. Credit check is required. Prices are good with activation only and requires a 12 month agreement.

00.9922 28W - Mrzuiq000li 00.662 - WOM 00,9422 28W - MT2ulq00Ti 00.942 - WOV 00.991 \$ 28W - MTzulq0021

00.012

NEMII ! 500014 - \$348:00

00.6112 - WOM

Accessory. YnA sbiswoT Activation Credit Per \$20 In-Store **InnoitibbA** 

Upgrade weekend plan

RATE PLAN

BASIC UPC \* nO-bbA 0cs sexeT



1000

MINUTES

CELLULAR

Promotions: Listed below are the most popular plans. Good through: 6/30/2000





AUTHORIZED REPRESENTATIVE

Direct Connect Minutes

Unlimited

Long Distance Included includes 200 min FREE **Datimila**U \$6.9912 Nat'l Business Plan 2000 includes 200 min FREE Long Distance Included Nat'l Business Plan 1400 \$6'6\$1\$ **Destimatin** U includes 200 min FREE Long Distance Included \$129.95 Nat'l Business Plan 1000 Untimited includes 200 min FREE Long Distance Included 56,988 Nat'l Business Plan 600 Unlimited Includes 200 min FREE Long Distance Included Nat'l Business Plan 400 Unilmited 26.93 batimilaU 2000 56'6L1S Local 2000 Unlimited 0001 \$6.66\$ Local 1000 \$6'69\$ Local 600 betimilaU 200 + 1000 weekend min nala milel 000 1 00.642 300

Finally, the MVP 500 is BACK - \$39.95

Texas 250 Add-On can be added to any UPC plan. It is not a "stand alone" rate plan (250 Cellular Minutes/250 Direct Connect Minutes)

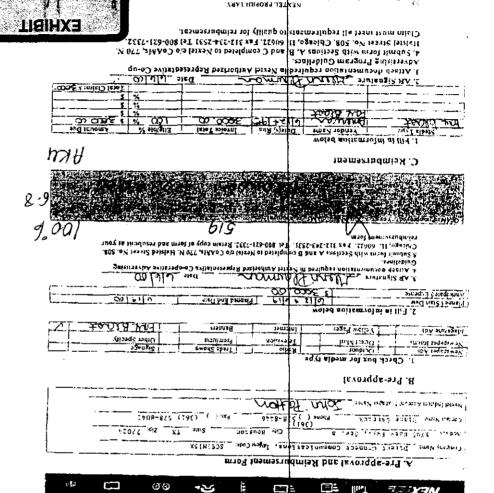
\$6.64\$

253,00

and is not velid without a UPC plan.

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to delete fax number, CALL, 713-227-5661.



epproval #519

Nextel ABF

# Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of	)	
Rules and Regulations Implementing the	) ) (	CG Docket No. <b>02-278</b>
Telephone Consumer Protection Act of 1991	) (	CC Docket No. <b>92-90</b>
	)	
	) `	
	) )	
	)	

#### COMMENTS AND RECOMMENDATIONS

OF THE ATTORNEYS GENERAL OF ALABAMA, ALASKA, ARIZONA, ARKANSAS, CALIFORNIA, COLORADO, CONNECTICUT, DELAWARE, FLORIDA, GEORGIA, GUAM, IDAHO, ILLINOIS, INDIANA, IOWA, KANSAS, KENTUCKY, LOUISIANA, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSISSIPPI, MISSOURI, MONTANA, NEVADA, NEW HAMPSHIRE, NEW JERSEY, NEW MEXICO, NEW YORK, NORTH CAROLINA, NORTH DAKOTA, NORTHERN MARIANA ISLANDS, OHIO, OKLAHOMA, OREGON,

PENNSYLVANIA, PUERTO RICO, RHODE ISLAND, SOUTH CAROLINA, SOUTH DAKOTA, TENNESSEE, TEXAS, UTAH, VERMONT, VIRGINIA, WASHINGTON, WEST VIRGINIA, WISCONSIN, WYOMING,

THE CORPORATION COUNSEL OF THE DISTRICT OF COLUMBIA, AND THE HAWAII OFFICE OF CONSUMER PROTECTION



(1) the "prior express invitation or permission" definition, (2) the established business relationship exemption, and (3) fax broadcasters (NPRM ¶37-40).

#### 1. Prior Express Invitation or Permission

The Commission solicits comment on the need to clarify the definition of "prior express invitation or permission" as it relates to unsolicited faxes. As an initial matter, the states support the Commission's finding in its 1995 Reconsideration Order that publishing or releasing a facsimile number, such as in a directory, does not constitute express consent to receive a fax advertisement. With respect to the particular issue of membership in a trade association, while such membership may be consent to receive information from the association, it is not express permission to receive unsolicited fax advertisements. If association members do wish to receive fax advertisements, perhaps the association can maintain a separate list of those fax numbers to provide to advertisers.

Approaching the "express consent" issue on a case-by-case basis can be costly and time-consuming, as consent is the main defense fax advertisers claim. An ambiguous concept of express invitation encourages fax advertisers to devise ways of circumventing the TCPA by deceptively obtaining what fax advertisers call "consent." For example, Fax.com, Inc. has sent recipients a fax headlined "Your Permission Please." The message then stated that Fax.com is "asking you to help by receiving fax alerts that are finding missing children nationwide" and to offset the cost of these alerts, Fax.com will also be faxing advertisements. The fax further stated that recipients will continue receiving faxes from Fax.com unless they opt-out. To reduce the necessity of relitigating this question in every case, a concrete definition of "express" from the Commission would be helpful. The definition should make it clear that "express" means definite, explicit, or direct, and not left to inference. The Commission should also reinforce that a negative option does not create express permission or invitation.

In a related matter, it should be the sender's responsibility to maintain evidence of consent by recipients. It has been the states' experience in litigating TCPA cases that large-scale fax advertisers will claim that some recipients consented to the faxes but they have no records to prove consent.

#### 2. Established Business Relationship

<sup>1995</sup> TCPA Reconsideration Order, 10 FCC Rcd 12391, ¶37 (1995).

The Commission seeks comment on whether an established business relationship establishes consent to receive fax advertisements and whether the Commission should expressly provide for such an exemption. The Attorneys General respectfully submit that creating an established business relationship exemption tuns contrary to the clear wording of the statute. The TCPA defines "unsolicited advertisement" as an advertisement sent to a person "without that person's prior express invitation or permission." A business relationship exemption would rely on *implied* invitation or permission, which is contrary to the clear wording of the statute. That an existing business relationship is distinct from "express invitation or permission" is demonstrated by the subsection of the TCPA immediately preceding the "unsolicited advertisement" subsection. In defining a "telephone solicitation," the TCPA establishes distinct exemptions for calls with "express invitation or permission" and calls from a person "with whom the caller has an established business relationship."" One should assume in construing a statute that words are not superfluous. 104 Therefore, "express invitation or permission" must have a meaning beyond that found in "established business relationship." Moreover, consecutive subsections of a statute simultaneously enacted should be read consistently. 105 Therefore, the fact that an "established business relationship" exemption is found in the "telephone solicitation" definition but not in the "unsolicited advertisement" definition means that missing exemption for an established business relationship should not be added by courts or the Commission to the "unsolicited advertisement" definition. For the reason that an "established business relationship" exemption for unsolicited faxes is contrary to Congress' intent, the states are opposed to the Commission providing such an exemption.

#### 3. Fax Broadcasters

The Commission seeks comment on whether it should specifically address the activities of "fax broadcasters." Fax broadcasters that maintain their own databases of fax numbers are the subjects of the vast majority of consumer complaints and state enforcement actions. The states support the Commission's finding that fax broadcasters who determine content of the advertisement or its destination are considered senders within the meaning of Section 227(b)(1)(C), rather than merely being disinterested fax broadcasters, and therefore the fax broadcasters can be held liable. The rules should be amended to explicitly note this distinction. Furthermore, a definition of "common carrier" added to the rules would also help alleviate confusion about the status of entities transmitting faxes.

<sup>&</sup>lt;sup>102</sup> 47 U.S.C. § 227(a)(4)

<sup>&</sup>lt;sup>103</sup> 47 U.S.C. § 227(a)(3)(A) and (B)

<sup>104</sup> TRW Inc. v. Andrews, 534 U.S. 19, 31 (2001).

F.3d 1049, 1053 (9th Cir. 2000) (observing that when statutes are "enacted at the same time and form part of the same Act, the duty **to** harmonize them is particularly acute").

Fax.com. FCC02–226, Notice of Apparent Liability for Forfeiture, ¶13-14 (August 7,2002)

The rules should also specify particular activities that would expose a fax broadcaster to liability. The list should include sending unsolicited commercial faxes to a fax broadcaster's own database of fax numbers. Moreover, a fax broadcaster that sends to a database provided by someone else should seek documented reasonable assurances from that provider that the recipients have consented to receiving the faxes, or the broadcaster is also liable.

The Commission seeks additional comment on whether its rules requiring fax advertisements to identify the entity on whose behalf the message is sent have been effective in protecting consumers' rights to enforce the TCPA. Although requiring the *advertiser's* identity is helpful, not requiring identity information for the *sender* has been a hindrance. It has been the states' experience that fax broadcasters, who maintain their own databases and send others' advertisements to these fax numbers, frequently omit their identifying information as the sender in order to avoid detection and enforcement action. The states request that the Commission reconsider its previous position that the requirement of identifying information applies only to the originator of the message and not the transmitting entity.''' In the situation where the transmitting entity, or fax broadcaster, determines the destination of the fax advertisement, that entity should also be required to include its identifying information on the fax, and the rules should he amended to reflect that requirement.

#### B. AUTODIALERS AND PRERECORDED MESSAGES

The Commission seeks comment on autodialers and prerecorded messages (NPRM ¶23-25). Advances in technology are allowing telemarketers to reach far more consumers than in the past. With a simple mouse-click, telemarketers can activate automatic dialing equipment that floods the country with unwanted live calls as well as unsolicited prerecorded messages. The telephone records subpoenaed for one autodialing telemarketer revealed the business was using 47 lines to leave messages that lasted less than 30 seconds. Considering that the calls could be placed over at least a 14-hour period, the equipment could leave more than half a million calls per week. In some cases, consumers have claimed that they could not disconnect from the call when the automatic message was being left. The immense scope of this activity is merely one example of the capacity of autodialer technology to intrude upon the privacy of our residents. A shocking use of this technology was seen by various state attorney general offices last spring when many of their own phone lines were barraged by prerecorded messages inviting the called party to call an 800 number to claim a travel package. Similar messages were left on consumers' home phones as well.

Order on Further Consideration, 12 FCC Rcd 4609, ¶6 (1997)

<sup>&</sup>lt;sup>108</sup> The Attorneys General **of** Illinois, North Carolina, and Tennessee received a rash of prerecorded messages on many of their office telephone lines between March and August, 2002. The calling party invited the

3181-12

#### CAUSE NO. 00-08709-H

CAROL KONDOS. et al.,	Ş	IN THE DISTRICT COURT
Plaintiffs	% & & &	231
v.	\$	DALLAS COUNTY, TEXAS
LINCOLN PROPERTY CO., et al.,	§ 8	
Defendants.	§ §	160TH JUDICIAL DISTRICT

#### **CLASS CERTIFICATION ORDER**

Before the Court is Plaintiffs' motion for class certification. The issue has been extensively briefed, and counsel for all parties appeared for hearing on June 1, 2001. Based on the argument of counsel and the record before the Court, the Court finds that certain of the claims and putative classes should be certified, for the reasons discussed below. The class and claims that the Court finds should be certified are: the TCPA claims of the holders of telephone numbers that were confirmed to have received faxes from ABF on behalf of LPC. This Order constitutes the Court's findings of fact and conclusions of law in connection with class certification.

## I. FACTUAL BACKGROUND

Defendant American Blast Fax, Inc. ("ABF") was in the business of sending mass facsimile ("fax") advertisements on behalf of its customers to a large number of fax machines. ABF maintained a computer database of fax numbers that could be geographically grouped. Customers would identify the geographic areas they desired to target with their advertisements and enter into a contract with ABF at a price determined

by the quantity of fax numbers in that area. ABF would then transmit mass fax advertisements to the specified numbers. The telephone numbers were identified on a mass basis by automated equipment and the transmissions were sent on a mass basis by automated equipment. ABF did not engage in any recipient-specific process to determine automated equipment. ABF did not engage in any recipient-specific process to determine automated equipment.

Some receiving fax equipment has the ability to confirm for the sender that the facsimile has been successfully received; ABF's practice was to maintain records of those numbers for which transmission was confirmed. Absence of a confirmation does not necessarily indicate that the transmission was not received, as the receiving equipment may not be able or may not be configured to reply with confirmation, or some vagary of telephones may have permitted the transmission to go through but not the confirmation. The presence of a confirmation, however, is highly suggestive that the transmission was

Defendant Lincoln Property Co. ("LPC") is proprietor of numerous apartment complexes in the Daljas area and elsewhere; LPC operates through a sophisticated structure, which does not presently appear to be material to the class certification issues before the Court. The Court will refer to LPC and its affiliates simply as "LPC." In order to market its apartments to prospective tenants, LPC entered into a series of contracts with ABF for mass fax advertising. For some of those contracts, receipt logs exist; for some they do not exist. There is no indication that the missing logs were intentionally some they do not exist. There is no indication that the missing logs were intentionally

successful.

collective basis as a group.

destroyed or misplaced, or that LPC had anything whatsoever to do with the retention or destruction of any logs.

LPC is a significant commercial presence in the Dallas area. Its apartments h o  $c \sim \infty$  thousands of people, and have in the past housed thousands more. It is a large employer with numerous present and former employees and has commercial relations with numerous suppliers in the Dallas area, who likewise have numerous employees. It markets its apartments extensively in the Dallas area and has had contact with numerous prospective tenants. Some of those prospective tenants filled out written forms indicating their interest in leasing an apartment from LPC, and some of those prospective tenants included fax numbers on those forms so LPC to provide them with information by fax.

#### 11. LEGAL BACKGROUND

In 1991. Congress passed the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227. The TCPA makes it unlawful for any person io "use any telephone facsimile machine, computer, or any other device to send an unsolicited advertisement to a telephone facsimile machine." 42 U.S.C. § 227(b)(1)(C). An unsolicited advertisement is "an): material advertising the commercial availability or quality of any property, goods, or services which is transmitted to any person without that person's prior express invitation or permission." 42 U.S.C. § 227(a)(4). The TCP.4 provides a private right of action against a sender of an unsolicited advertisement, id. § 227(b)(3), with damages of \$500 or actual damages, whichever is greater, for each violation, id. § 227(c)(5), which

are subject to trabling by the Court if the violations were willful or knowing. Id. §

552(9)(3)

or implied invitation or permission. That interpretation conflicts with the plain language "prior express invitation or permission," to a fax sent without the recipient's prior express the TCPA's definition of unsolicited advertisement from a fax sent without the recipient's 158, 171 (1989). Here, the FCC's interpretation of the EBR defense would act to amend plain language of the statute itself." Public Employee Ritrement System v. Betts, 492 U.S. 600 n.17 (1981); however, "no deference is due to agency interpretations at odds with the administering such regulation, e.g., EEOC v. Associated Dry Goods Corp., 449 U.S. 590, construction of a statute creating a regulatory scheme by the agency charged with (F.C.C. October 16, 1992), at 1 54 n.87. The Court gives great deference to the relationship. In re Rules and Regulation Implementing the TCPA, Docket No. 92-90 relation can give rise to an inference that permission to send a fax is singled from the an established business relationship ("EBR") between the sender and the recipient, such a "FCC") has reviewed the provisions of the AOT above and suggested that when there is could do so, but it can do so no longer. The Federal Communications Commission The Court has put off deciding the so-called "EBR" issue as long as it practically

Moreover, Congress did expressly provide an established business relationship exclusion in the provisions of the TCPA dealing with telephone solicitations, see 47 U.S.C. § 227(a)(3). "Where Congress includes particular language in one section of a

of the statute

Statute and but omits it in another section of the same Act, it is generally presumed that Congress acts intentionally and purposely in the disparate inclusion or exclusion."

Rodriguez v. United States, 480 U.S. 522, 525 (1987) (citations omitted). With respect to faxes, then, in contrast to telephone solicitations, Congress interpretation would effectively prior invitation only to express invitations; the FCC's interpretation would effectively delete that limitation from the statute. The Court cannot support an interpretation that teverses the effect of the words chosen by Congress. Accordingly, the Court holds that there is no "EBR" or "implied permission" exception to the definition of unsolicited

## III. CLASS CERTIFICATION REQUIREMENTS

## A. Prerequisites

Rule 42 of the Texas Rules of Civil Procedure governs the requirements for class certification:

certification. Rule 42(a) provides for four prerequisites for class certification:

numerosity, commonality, typicality, and representativeness. The putative class here

and fact, as set forth in more detail below, are common among the class members. The

claims of the putative class representatives are typical of those of the class. The

representative parties will fairly and adequately protect the interests of the class.

## B. Specific Type of Class Action

The Court notes preliminarily that it finds only Rule 42(b)(4) certification is appropriate. Under the facts of this case, the prosecution of individual actions would not

advertisement for faxes.

business, one presumes by claims such as these, and there is no need for prospective respect to the class as a whole; indeed, it appears that ABF may have been driven out of attorneys' fees and does not appear to be appropriate for final injunctive relief with generally applicable to the class, this action is primarily for monetary damages and 42(b)(i)(B) is not proper. Thirdly, although the defendants have acted on grounds threatens LPC's ability to respond to \$500 claims. Accordingly, certification under Rule individual litigation by putative class members, and certainly not to a degree that absent a class action. As mentioned, absent a class action there appears to be no limited pot of money available to satisfy class members that is being depleted inequitably members to protect their interests; unlike typical limited fund classes, there is not a by individuals would not as a practical matter impair or impede the ability of other Accordingly, certification under Rule 42(b)(1)(A) is not proper. Similarly, adjudication that independent actions would be prosecuted at all if this class is not certified. standards of conduct for the party opposing the class; indeed, there is very little chance create a risk of inconsistent or varying adjudications that would establish incompatible

The Court now turns to Rule 42(b)(4). That provision requires the court to consider whether common issues predominate and whether a class action is superior to other methods of resolving the dispute. Common issues here include: the manner in which the faxes were sent; whether intrastate transmissions are within the scope of the TCPA; whether a principal is liable under the TCPA for the acts of an independent

injunctive relief. Accordingly, certification under Rule 42(b)(2) is not proper.

persons is relatively small. Accordingly, the Court finds that common questions permission to LPC or ABF; moreover, the record suggests that the number of such be relatively easy to ascertain whether any class member did give prior express common issues. Although the question of express permission is individualized, it should section before the Court and does not cause individualized issues to predominate over nature of LPC's prior dealings with all those individuals is irrelevant to the causes of Court has indicated, the statute does not encompass implied permission. Accordingly, the permission would surely be an extensive individualized undertaking. However, as the beilgmi lo sonerelni na ot esir evig ot meiciffus erew aqidanotaler sessenizud bedaildatee employees, vendors, tenants and prospective tenants; determining whether such prior and extensive, considering its relationships with large numbers of past and present permission; and stamtory damages. LPC argued that the EBR issues were individualized contractor; which party bears the burden of showing the absence of prior express

predominate over individual questions.

Rule 42(b)(4) also directs the court to consider whether the class action vehicle is

superior, and in that context, to consider: (a) the interest of members in controlling separate actions, (b) pending litigation, (c) desirability of the forum; and (d) management. Here, there is no indication that anyone other than class counsel has any desire to control the prosecution of this action; absent a class action it appears unlikely that any individual claims would be asserted. There is not any other pending litigation regarding the subject claims would be asserted. Although this forum is not especially better than any other forum, matter of this lawsuit. Although this forum is not especially better than any other forum,

besences near reduct murol elignic a ni ed or noingaint lini a single forum rather than scanered

Finally, the Court considers management of the case and how it would proceed if

about various courtrooms throughout Dallas County and North Texas.

certified. It seems likely that most issues would be resolved by summary judgment. The underlying facts regarding how the faxes were sent are not in dispute and are common to all potential class members; individualized proof need not be presented by plaintiffs. Damages are set by statute and need not be individually proved. Although the existence of express permission is an individualized question, applying the statute as written to consider only express prior permission limits the scope of that inquiry considerably and it can probably be resolved by summary judgment. Likewise, LPC inst indicated it will proceed with a motion for summary judgment. Likewise, LPC inst indicated it will be resolved by summary judgment on some of its legal defenses, and it is certainly possible that motion may resolve plaintiffs' claims against LPC on a wholesale beast. In short, the case appears manageable if certified and a trial, it necessary at all, would not involve any extensive individualized proof. The court finds, based on consideration of all of these factors, that common issues predominate and that the class coion vehicle is superior, and therefore certifies as a class action the TCPA claims action vehicle is superior, and therefore certifies as a class action the TCPA claims

brought on behalf of confirmed recipients of LPC faxes.

With regard to the proposed sub-classes involving individuals for whom receipt

confirmation does not exist and all the claims of negligence, the Court further finds that the individualized questions raised by those persons and claims predominate over

common questions and tip the balance against class certification aintiffs' request for certification of those sub-classes and claims is therefore denied.

SIGNED this 12th day of July, 2001.

Judge David C. Go



- > Home → Hold
- > Word of thir 3 i
- ► Mord Games
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### DICTIONARY



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## Dictionary

One entry found for equipment,

Dic

The

Main Entry: equip-ment 🐠 Pronunciation: i-'kwip-mant

Function: noun Date: 1714



equipa

1 a : the set of articles or physical resources serving to equip a person or thing: as (1): the implements used in an operation or activity: \PPARATUS (2): all the fixed assets other than land and buildings of a business enterprise (3) the rolling sock of a railway b : a piece of such equipment

2 a : the equipping of a person or thing b : the state of being

3: mental or emotional traits or resources: ENDOWMENT

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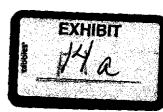
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\&\ as a and u in abut  $\sqrt{a}$  as e in kitten

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## **CAMBRIDGE**

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## equip (PROVIDE:

verb [T]

to provide (a person or a place) with objects that are necessary for a particular purpose

It's going to cost \$4 million to equip the hospital.

All the police officers were equipped with shields to defend themselves against the rioters.

You'll need to equip yourselves with some warm clothes and waterproof shoes to walk in this weather!

#### equipped

adjective

Ne's got the best equipped kitchen I've ever seen there's every imaginable cooking utensil.

Their schools are very poorly equipped.

## equipment

noun [U]

Equipment is the set of necessary tools, clothing etc. for a particular purpose.

office equipment

camping equipment

kitchen equipment

a basic piece of household equipment

electrical equipment

The soldiers had to carry their equipment on their backs for miles.

(formal) Equipment is also the act or an occasion of providing a person or a place with the objects necessary for a particular purpose.

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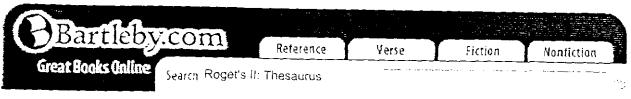




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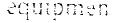
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CONTENTS GUIDE BIBLIOGRAPHIC RECORD

Roget's II: The New Thesaurus, Third Edition. 1995



NOUN: Things needed for a task, journey. or other purpose: accounterment (often used in plural), apparatus, gear, material (used in plural), materiel, outfit, paraphernalia, rig, tackle, thing (used in plural), turnout. See MEANS.

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**PREVIOUS** 



**UP AND SELLING ON THE WEB IN 24-HOURS** 



	I			
1	REPORTER'S RECORD			
2	VOLUME 1 OF 1 VOLUMES			
3	CAUSE NO. C200100349			
4 5	J. GREG COONTZ, INDIVIDUALLY ) IN THE DISTRICT COURT AND ON BEHALF OF ALL OTHERS ) SIMILARLY SITUATED, PLAINTIFFS )			
6	) VS. ) 249TH JUDICIAL DISTRICT			
1	NEXTEL COMMUNICATIONS, INC., ) NEXTEL OF TEXAS, INCORPORATED, )			
8	DEFENDANTS ) JOHNSON COUNTY, TEXAS			
9				
10				
11	**************************************			
12	FOR CLASS CERTIFICATION  AND NEXTEL COMMUNICATIONS  SPECIAL APPEARANCE			
13				
1 4				
15				
16				
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18				
19				
20	On the 1st day of August, 2002, the following proceedings			
21	came on to be heard in the above-entitled and numbered cause			
22	before the Honorable Wayne Bridewell, Judge presiding. Held			
23	in Cleburne, Johnson County, Texas.			
24				
25				

